

If your unit is not getting a pilot, you may have a blockage. Here are a few easy steps to assist in cleaning out your pilot feed tube.

How to Clean out the Pilot Feed Tube in a Glass Tube Heater

Be sure to have these tools handy.



STEP 1

CHECK
BATTERY

If your pilot is not lighting, remove
the door and check the battery



STEP 1
REPLACE
BATTERY



STEP 2

DISASSEMBLE



Remove the back panel.
Depending on model,
the panel will either
have 4 or 6 screws

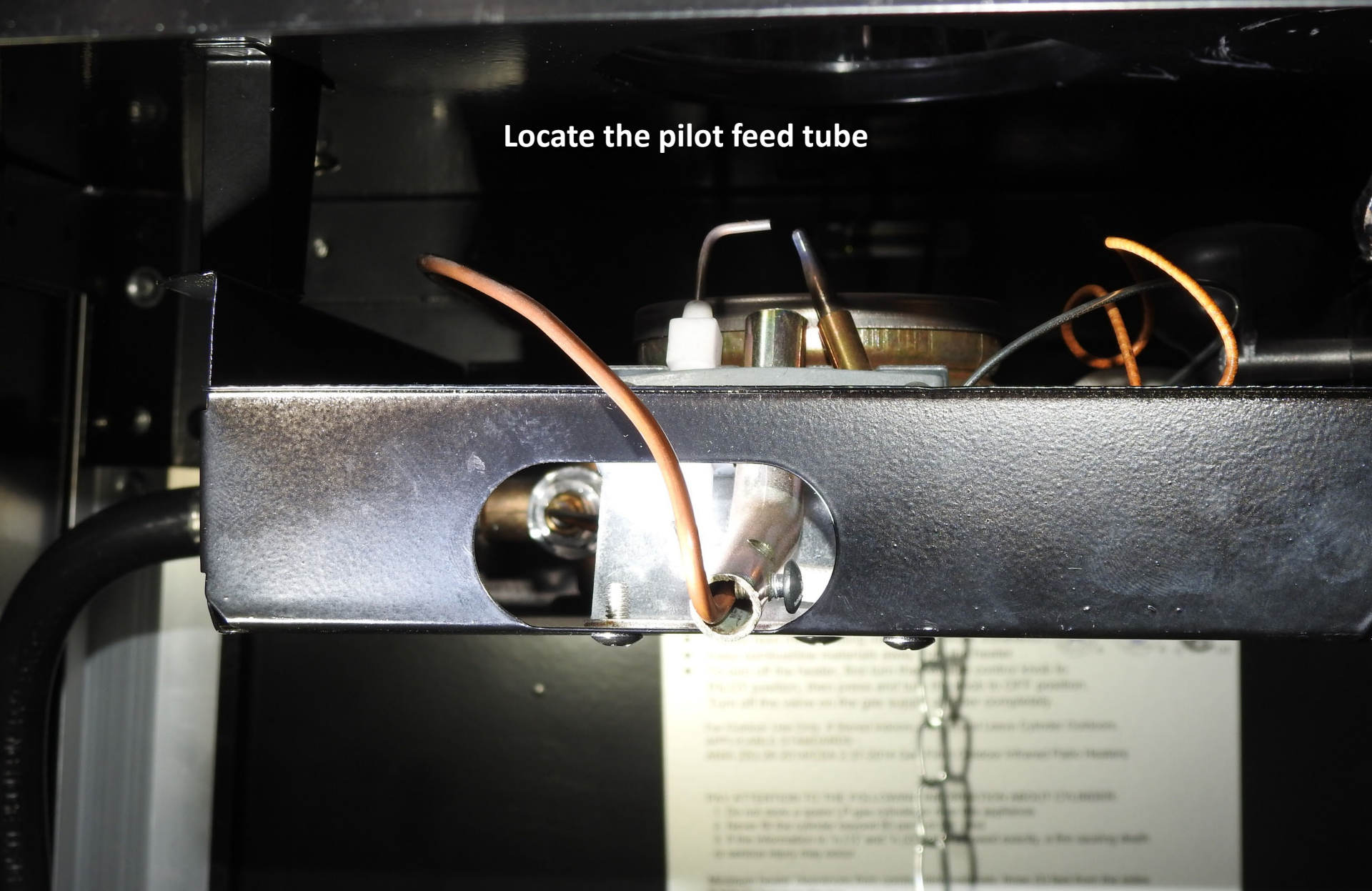
STEP 2

DISASSEMBLE



Use a drill with a Phillips bit

Locate the pilot feed tube



STEP 3

PILOT CLEAN



Take a Philips screwdriver to
remove the “set” screw

STEP 3

PILOT CLEAN



Loosen the “set” screw, being sure NOT to remove completely

STEP 3

PILOT CLEAN



Remove the pilot feed tube from the venturi tube

STEP 4

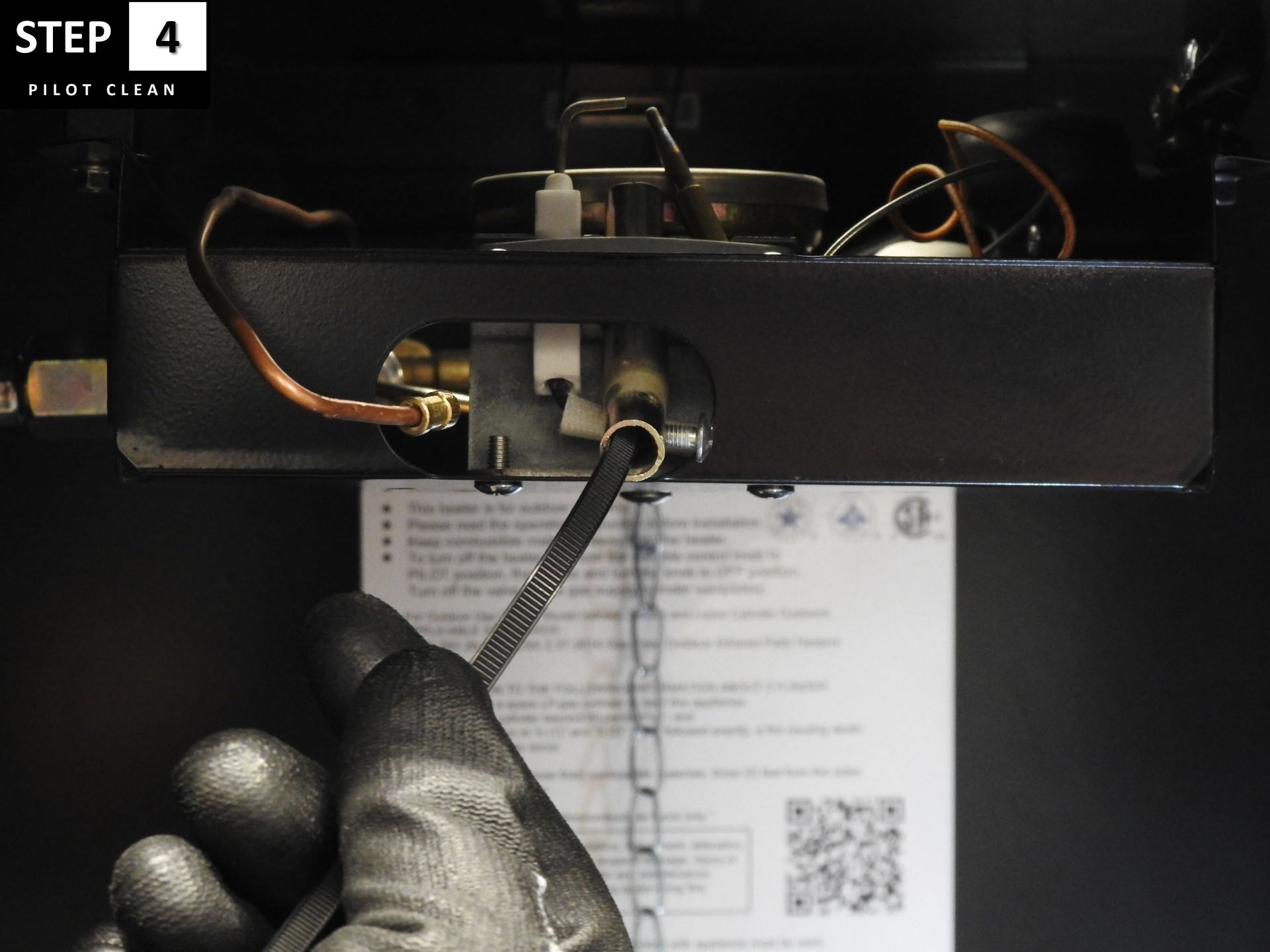
PILOT CLEAN



Take a zip tie and clean out the
venturi tube

STEP 4

PILOT CLEAN



STEP 4
PILOT CLEAN



Use compressed air to remove
larger debris



Grab some pliers and remove the
pilot feed tip



**Make sure you are holding the tube tightly
with your hand or another pair of pliers**

on (2) feet from the top.

on on (or over) Noncombustible floors only *

WARNING: Improper installation, adjustment, alteration, maintenance can cause property damage, injury or death. Read and understand the instructions for installation, operation and maintenance thoroughly before installing or servicing this appliance.



A gas pressure regulator provided with appliance must be used. Set for an outlet pressure of 11in wc.

Hot while in operation. Do not touch. Keep children, furniture, gasoline and other liquids having flammable vapors away.

Appliance must be turned off at the gas supply cylinder when this unit is not in use.

HEATERS LLC

**TURNING THIS HEATER TO
BE PURCHASED, PLEASE
CALL PATIO HEATER FOR 100%
AFTER SERVICE LIVE SUPPORT
800.330. CALL'S ANSWERED 7 DAYS
A WEEK BETWEEN 6:30 AM TO 4:30 PM**

STEP **6**
PILOT CLEAN



STEP 7

PILOT CLEAN



Take an air compressor and clean out the tip of the pilot feed tube, making sure to clean both sides of tip

STEP 7

PILOT CLEAN



STEP 8

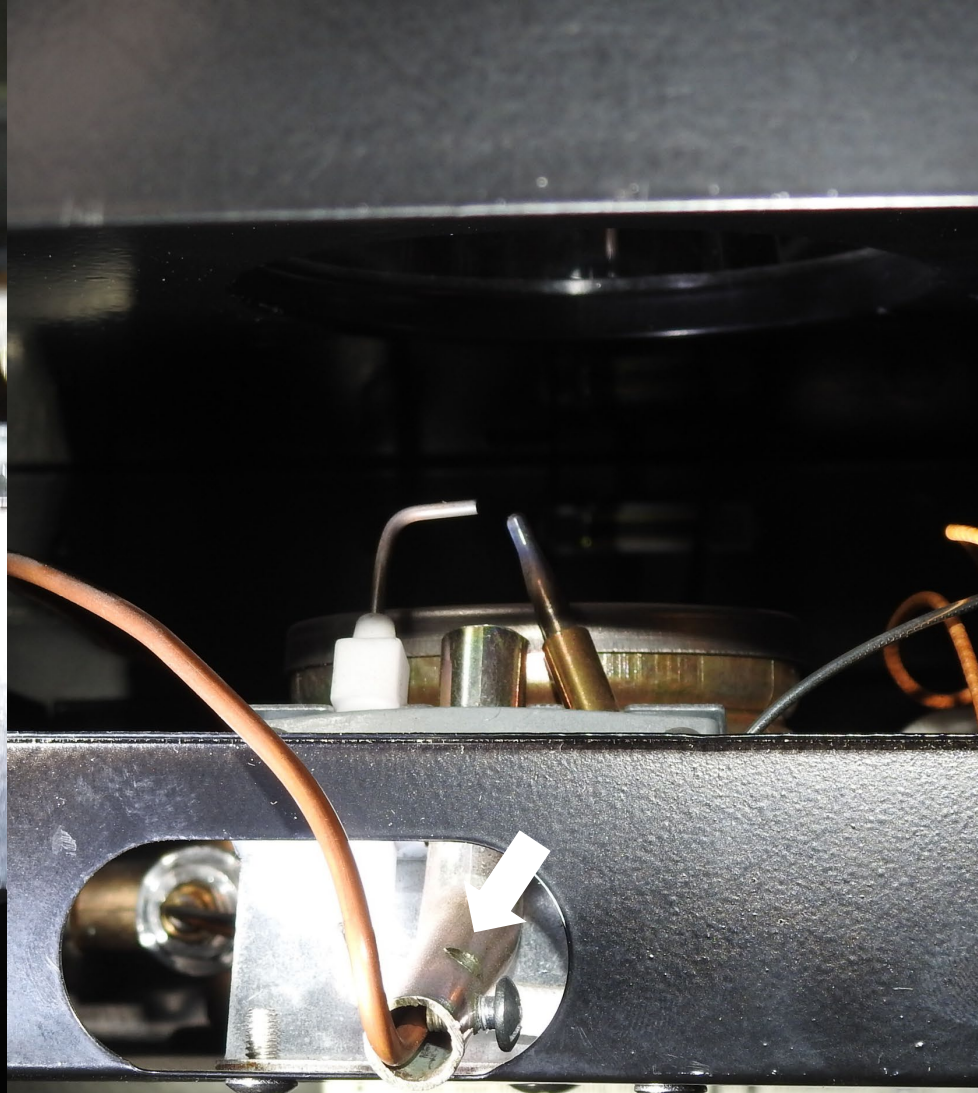
PILOT FLOW



While tip is off, make sure you are getting propane through the pilot feed tube by depressing the control knob and turning counterclockwise until it stops

STEP 9

REASSEMBLE

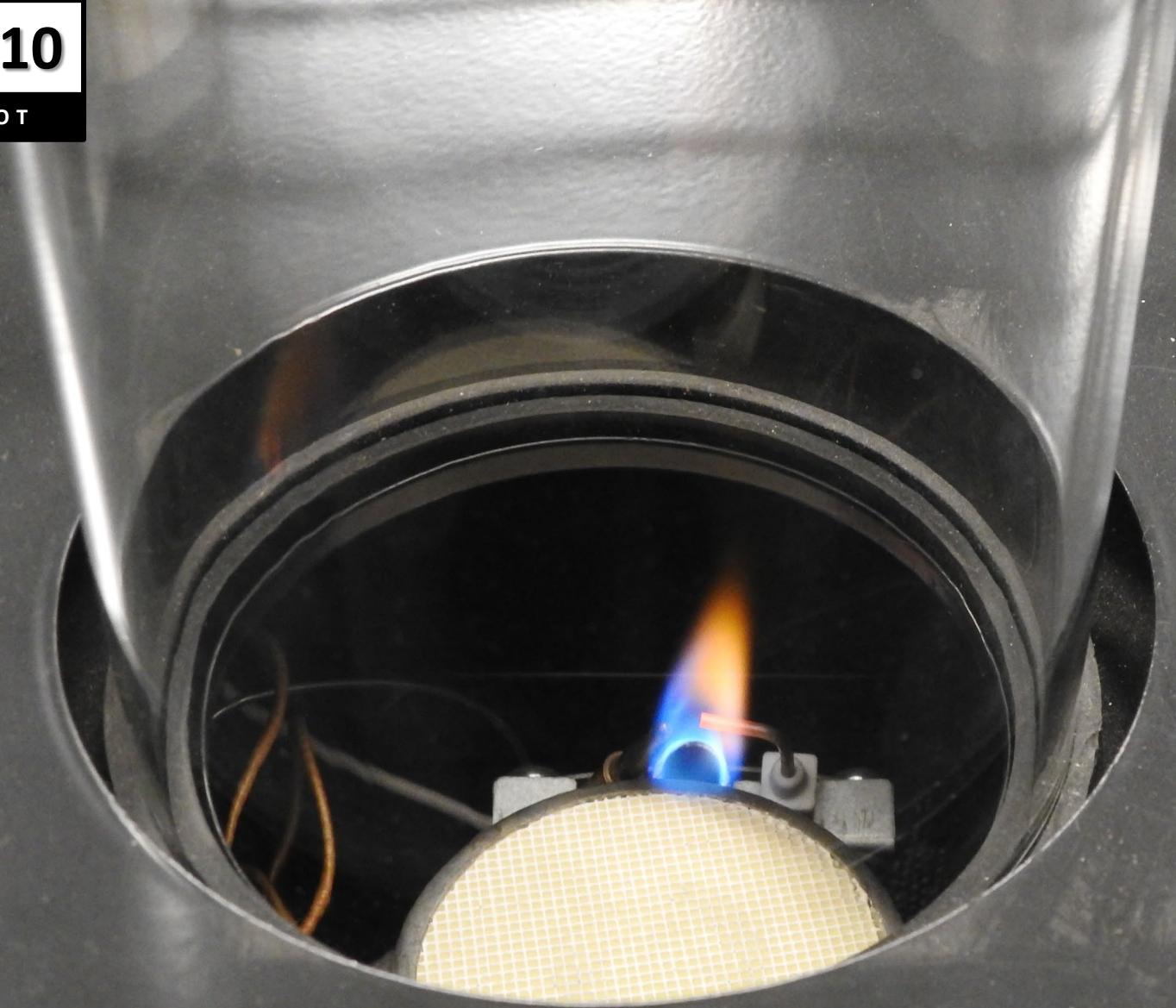


Reattach the pilot feed tip and reinsert the tube. The tip should be past the set screw and second hole as well



STEP 10

TEST PILOT



The pilot should be a nice blue flame as shown

ALL FINISHED

R E A S S E M B L E



Reattach the back panel



For issues with the pilot not staying on, please click below

[Tutorials and PDFs](#)

Click below to order parts

[Glass Tube Heater Parts](#)